



NEXT GENERATION 911 (NG911) TALKING POINTS

As one of the largest 911 systems in Oklahoma, 911 ACOG seeks to successfully implement and operate the first Next Generation 911 (NG911) solution in the State of Oklahoma. This advanced service will support the 22 Emergency Communication Centers (ECCs) and the citizens living and working in the communities served by 911 ACOG which includes:

Arcadia	Jones	Norman
Bethany	Lake Aluma	Oklahoma County
Blanchard	Lexington	Piedmont
Canadian County	Logan County	Slaughterville
Cedar Valley	Luther	Smith Village
Choctaw	Meridian	Spencer
Cleveland County	Midwest City	The Village
Del City	Moore	Tuttle
Edmond	Mustang	Valley Brook
El Reno	Newcastle	Warr Acres
Forest Park	Nichols Hills	Woodlawn Park
Guthrie	Nicoma Park	Yukon
Harrah	Noble	

WHAT IS NG911?

NG911 will improve location accuracy and will allow 911 dispatchers to determine the location of a caller more quickly. Under the current 911 system, the Federal Communications Commission (FCC) mandates that the location of a caller must be provided within 164 feet accuracy. With the implementation of NG911, the location of the caller will be pinpointed within an eight-foot accuracy level. NG911 will also enable 911 dispatchers to utilize modern technology - they will be able to accept digital data such as: text (which is already available to citizens in the 911 ACOG Service Area), videos, and images, which can be transferred or forwarded to other ECCs, and eventually out to emergency medical services (EMS), the officers or firefighters responding to the emergency.

HOW IS NG911 FUNDED?

911 ACOG is funded by service fees from landline and wireless phone users. This funding is used to build and maintain the system infrastructure needed to operate a regional enhanced 911 system. NG911 implementation is anticipated to be completed in the 911 ACOG Service Area by the end of the first quarter of 2025.

WHAT IS 911 ACOG?

In 1988 the Association of Central Oklahoma Governments (ACOG) in partnership with local and state officials created the 911 Association of Central Oklahoma Governments (911 ACOG). 911 ACOG is an intergovernmental entity formed to implement, administer, and coordinate the operation of the regional Enhanced 911 emergency communication service in Central Oklahoma. 911 ACOG staff is provided through an administrative agreement with ACOG.



WHAT IS THE 911 INSTITUTE OF OKLAHOMA?

In 1994, ACOG founded the 911 Institute of Oklahoma to offer emergency dispatchers a top quality, affordable and nationally accredited alternative to expensive out-of-state training. As the major source for training dispatchers for 29 years, the 911 Institute of Oklahoma is viewed as the expert and model for 911 training for the entire state.

HOW MANY DISPATCHERS HAS THE 911 INSTITUTE OF OKLAHOMA TRAINED?

In the past decade, the Institute has trained over 1,200 dispatchers, taught over 225 classes and more than 550 dispatchers have received national certifications through our classes.

WHAT IS ACOG?

The Association of Central Oklahoma Governments (ACOG) was created in June 1966 by local governments under authority provided by the state to aid local governments in planning for common needs, coordinating for sound regional development, and to serve as a clearinghouse for state and federal funds. The ACOG region consists of 48 local governments and four counties in Central Oklahoma and is governed by a Board of Directors that includes Mayors, City Council Members and County Commissioners from Canadian, Cleveland, Logan, and Oklahoma Counties.