

# 911 ACOG BOARD OF DIRECTORS

Chair

Carrie Blumert

Oklahoma County Commissioner

Vice-Chair

Phil Freeman

**Noble Mayor** 

Secretary/Treasurer

Roger Godwin

Warr Acres Mayor

**Executive Director** 

Mark W. Sweeney, AICP

THURSDAY

AGENDA: AUGUST 29, 2024

UKON'S BEST FLOUR

1 P.M.

Association of Central Oklahoma Governments

4205 N. Lincoln Blvd. | Oklahoma City, OK 73105 | 405.234.2264 | acogok.org

THE 911 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS BOARD OF DIRECTORS (911 ACOG BOD) WILL HOLD A REGULAR MEETING ON THURSDAY, AUGUST 29, AT ACOG IN THE OKLAHOMA BOARD ROOM, 4205 N. LINCOLN BLVD., OKLAHOMA CITY, OKLAHOMA.

Please notify ACOG at 405.234.2264 (TDD/TTY Call 711 Statewide or email <a href="title.vi@acogok.org">title.vi@acogok.org</a>) by 5 p.m. Monday, August 26, if you require accommodations pursuant to the Americans with Disabilities Act or Section 504 of the Rehabilitation Act.

#### **AGENDA** -

- 1. CALL TO ORDER (ATTACHMENT 1)
- 2. APPROVAL OF THE JUNE 27, 2024 MINUTES: (ATTACHMENT 2) Action requested.
- 3. COMMUNICATIONS:
  - A. Chairperson's Report
  - B. Executive Director's Report
- 4. PUBLIC COMMENTS FROM CITIZENS OR DELEGATIONS

#### BEGINNING OF CONSENT DOCKET -

5. APPROVAL OF THE CONSENT DOCKET:

**INFORMATION**: Requires a motion to approve, with a second, that all items under the Consent Docket be considered in one vote.

#### **CONSENT DOCKET ITEMS:**

- A. Finance Report: June & July 2024 Claims: Deborah Cook, CPA, Finance Director (ATTACHMENT 5-A) Action requested.
- B. Renewal Agreement with Arledge & Associates, P.C., Certified Public Accountants, for Professional Auditing Services: Deborah Cook, CPA, Finance Director (ATTACHMENT 5-B)

#### END OF CONSENT DOCKET —

- 6. REGULAR AGENDA ITEMS THAT MAY REQUIRE 911 ACOG BOD ACTION:
  - A. VistaCom Eventide Host Recorder Upgrade: Brent L. Hawkinson, 911 & Public Safety Director (ATTACHMENT 6-A) Action requested.
  - B. Tinker Air Force Base (AFB) Update: Brent L. Hawkinson, 911 & Public Safety Director (ATTACHMENT 6-B) For information only.
  - C. NG911 Implementation Status Report: Brent L. Hawkinson, 911 & Public Safety Director (ATTACHMENT 6-C) For information only.
- 7. **GENERAL STATUS REPORT**: Brent L. Hawkinson, 911 & Public Safety Director For information only.
- 8. NEW BUSINESS
- 9. ADJOURN

#### **NEXT MEETING:**

Thursday, September 26, 2024, 1 p.m.

#### 911 ACOG BOARD OF DIRECTORS

#### ATTACHMENT 1

CITY/ORGANIZATION	MEMBERS	ALTERNATES
ARCADIA (1)	Hon. Marcus Woodard Mayor	Hon. Tommie Noble, Sr. Trustee
	Hon. Nikki Lloyd	Hon. Chris Powell Vice-Mayor
BETHANY (9)	Mayor	Hon. Kathy Larsen Councilmember
BLANCHARD (4)	Hon. Ben Whitt	Hon. Chuck Kemper Vice-Mayor
BLANCHARD (4)	City Councilmember	Hon. Micheal Scalf Mayor
CEDAR VALLEY (1)	Hon. Tom Trello Vice-Mayor	Hon. Jerry Cole Trustee
CHOCTAW (5)	Hon. Cody Brewer Councilmember	Hon. Chad Allcox Mayor
DEL CITY (9)	Hon. Floyd Eason	Hon. Pam Finch Vice-Mayor
DEL CITT (9)	Mayor	Hon. Claudia Browne Councilmember
EDMOND (34)	Hon. Darrell Davis Mayor	Hon. Barry Moore Councilmember
EL RENO (8)	Hon. Amy Neathery	Hon. David Black Councilmember
LE RENO (6)	Councilmember	Hon. Steve Jensen Mayor
FOREST PARK (1)	Hon. Rashanna Baker	Hon. Stephen Miller Trustee
FOREST PARK (I)	Trustee	Hon. George H. Smith Mayor
GUTHRIE (5)	Hon. Steven J. Gentling Mayor	Hon. Adam Ropp Councilmember
	Hon. Tim Rudek	Hon. Jeff Brzozowski Councilmember
HARRAH (3)	Councilmember	Hon. Bernadette Klimkowski Councilmember
JONES CITY (2)	Hon. Chris Calvert Trustee	No Designee
LAKE ALUMA (1)	Hon. John Kenney Mayor	Hon. Tom Steiner Treasurer
LEVINGTON (1)	Hon. Mike Donovan	Hon. Max Punneo Councilmember
LEXINGTON (1) Mayor		Hon. Raul Trejo Councilmember

#### 911 ACOG BOARD OF DIRECTORS (CONT.)

CITY/ORGANIZATION	MEMBERS	ALTERNATES		
LUTHER (1)	Hon. Terry Arps Mayor	Hon. Carla Caruthers Trustee		
MERIDIAN (1)	Hon. Ronald Dumas Mayor	Hon. Joyce Swanson Vice-Mayor		
	Hon. Matt Dukes	Hon. Pat Byrne Vice-Mayor		
MIDWEST CITY (24)	Mayor	Hon. Rick Favors Councilmember		
MOORE (26)	Hon. Kathy Griffith Councilmember	Any Moore Councilmember		
MUSTANG (9)	Hon. Brian Grider Mayor	Hon. James Wald Councilmember		
NEWCASTLE (5)	Hon. Marci White Councilmember	Hon. Mike Fullerton Vice-Mayor		
NICHOLS HILLS (2)	Hon. E. Peter Hoffman Jr. Mayor	Hon. Sody Clements Councilmember		
NICOMA PARK (1)	Hon. Mark Cochell	Hon. Jeff Caudill Councilmember		
	Mayor	Hon. Steve West Vice-Mayor		
	Hon. Phil Freeman	Hon. George Schmerer Councilmember		
NOBLE (3)	Mayor	Hon. Chad Terrill Councilmember		
NORMAN (39)	Hon. Larry Heikkila Mayor	Hon. Stephen Holman Councilmember		
	Hon. Rob Jones	Hon. Byron Schlomach Councilmember		
PIEDMONT (4)	Councilmember	Hon. Ryan Aller Councilmember		
SLAUGHTERVILLE (2)	Hon. Leah Grady Trustee	Hon. Eugene Dicksion Trustee		
SMITH VILLAGE (1)	No Designee	Hon. Kathy Jordan Trustee		
SPENCER (2)	Hon. Frank Calvin Mayor	Hon. Charmin Williams Vice-Mayor		
THE VILLAGE (4)	Hon. David Bennett Mayor	Hon. Melodie Moore Vice-Mayor		

#### 911 ACOG BOARD OF DIRECTORS (CONT.)

CITY/ORGANIZATION	MEMBERS	ALTERNATES	
TUTTLE (4)	Hon. Trey Buck Councilmember	Hon. Larry Watson Councilmember	
VALLEY BROOK (1)	No Designee	No Designee	
WARR ACRES (5)	ARR ACRES (5) Hon. Roger Godwin		
	Mayor	Vacant	
WOODLAWN PARK (1)	No Designee	No Designee	
YUKON (10)	Hon. Shelli Selby Councilmember	Hon. David Enmark Councilmember	
	Hon. Tomas Manske	Hon. David Anderson Commissioner	
CANADIAN COUNTY (3)	Commissioner	Hon. Tracey Rider Commissioner	
CLEVELAND COUNTY (6)	Hon. Rod Cleveland Commissioner	Hon. Rusty Grissom Commissioner	
LOCAN COUNTY (IE)	Hon. Mark Sharpton	Hon. Charlie Meadows Commissioner	
LOGAN COUNTY (15)	Commissioner	Hon. Monty Piearcy Commissioner	
OKLAHOMA COUNTY (9)	Hon. Carrie Blumert	Hon. Myles Davidson Commissioner	
ORLAHOMA COUNTY (3)	Commissioner	Hon. Brian Maughan Commissioner	



#### ATTACHMENT 2

#### **SUBJECT:**

#### MINUTES OF THE 911 ACOG BOARD OF DIRECTORS MEETING

#### DATE:

JUNE 27, 2024

The regular meeting of the 911 Association of Central Oklahoma Governments Board of Directors was convened at 1:04 p.m. on June 27, 2024, at ACOG in the Oklahoma Board Room, 4205 N. Lincoln Blvd., Oklahoma City, Oklahoma. The meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG offices at least 24 hours prior to the meeting.

**ENTITY/AGENCY** 

Noble

Del City

Edmond

Lake Aluma

Midwest City

Guthrie

Luther

Moore Mustang

Newcastle

The Village

Warr Acres Warr Acres

Slaughterville

Norman

Yukon

#### PRESIDING CHAIR

#### Hon. Phil Freeman, Mayor

#### **BOARD MEMBERS PRESENT**

Hon. Marcus Woodard, Mayor Arcadia Hon. Ben Whitt, Councilmember Blanchard Hon. Claudia Browne, Councilmember Hon, Barry Moore, Councilmember Hon. Steven Gentling, Mayor Hon. John Kenney, Mayor Hon. Terry Arps, Mayor Hon. Matt Dukes, Mayor

Hon. Kathy Griffith, Councilmember

Hon. Brian Grider, Mayor

Hon. Marci White. Councilmember

Hon. Larry Heikkila, Mayor Hon. Leah Grady, Trustee Hon. David Bennett, Mayor Hon, Roger Godwin, Mayor Hon. Vickie Douglas, Vice-Mayor Hon. Shelli Selby, Councilmember

Hon. Rod Cleveland, Commissioner **Cleveland County** Hon. Mark Sharpton, Commissioner Logan County Hon. Charlie Meadows, Commissioner Logan County Hon. Brian Maughan, Commissioner Oklahoma County

#### **BOARD MEMBERS ABSENT**

Hon. Nikki Lloyd, Mayor Bethany Hon. Tom Trello, Vice-Mayor Cedar Valley Hon. Cody Brewer, Councilmember Choctaw Hon. Amy Neathery, Councilmember El Reno Hon, Rashanna Baker, Trustee Forest Park Hon. Tim Rudek, Councilmember Harrah Hon. Chris Calvert, Trustee Jones City Hon. Mike Donovan, Mayor Lexinaton Hon. Ronald Dumas, Mayor Meridian

#### **BOARD MEMBERS ABSENT (Cont.)**

Hon. E. Peter Hoffman Jr., Mayor Hon. Mark Cochell, Mayor

Hon. Kathy Jordan, Trustee Hon. Frank Calvin, Mayor

Hon. Trey Buck, Councilmember

No Designee No Designee

Hon. Tomas Manske, Commissioner

#### **GUESTS**

Pete White, Attorney

Jerry Steward

Julianna McCullough, Grant Coordinator

Hon. Glenn Berglan, Trustee Hon. Kara Cook, Town Admin. Hon. Misty Mayes, Trustee

Michael Taylor, Asst. City Manager Russell Anderson, Comm. Manager

Major Brent Barbour, Norman Police Dept. Taylor Johnson, Transit & Parking Manager Shannon Stevenson, Asst. City Manager

Hon. Matt Hinkle, Councilmember

Shawn O'Leary, Associate Nathan Schooling, Fire Chief

Jeremy Thomas, Deputy Fire Chief

#### **STAFF**

Mark W. Sweeney Brent L. Hawkinson

Shana Sapp John M. Sharp Debbie Cook Rachel Meinke Sharon Astrin Jennifer Sebesta

Jimmy Smith Beverly Garner

#### **ENTITY/AGENCY**

Nichols Hills Nicoma Park Smith Village Spencer

Tuttle Valley Brook Woodlawn Park Canadian County

ACOG Legal Counsel Asst. to Pete White

Edmond
Goldsby
Goldsby
Langston City
Nichols Hills
Norman
Norman
Norman
Norman

Oklahoma City Poe & Associates

Tinker Air Force Base (AFB) Tinker Air Force **B**ase (AFB)

#### **POSITION**

Executive Director 911 & Public Safety Director

911 Administrative Assistant Deputy Director Finance Director

Public Information Director

Community & Economic Development Manager Transp. Planning Services Division Manager

IT Operation Specialist 1
Executive Assistant

#### **MINUTES** ·

#### 1. CALL TO ORDER

Presiding Chair Phil Freeman called the meeting to order at 1:04 p.m. A quorum was present.

#### 2. APPROVAL OF MAY 30, 2024 MINUTES - REGULAR MEETING

Director Roger Godwin made a motion to approve the May 30, 2024 minutes. Director David Bennett seconded the motion. The motion carried unanimously.

#### 3. COMMUNICATIONS:

A. CHAIRPERSON'S REPORT - None

B. EXECUTIVE DIRECTOR'S REPORT - Mark Sweeney said that there will be no Board meetings for the month of July. He said the next 911 Board Meeting will be held on August 29, 2024.

#### 4. PUBLIC COMMENTS FROM CITIZENS OR DELEGATIONS

Trustee Glenn Berglan of Goldsby introduced Kara Cook, Town Administrator for the City of Goldsby. Mayor Larry Heikkila introduced Shannon Stevenson, Assistant City Manager for the City of Norman.

#### 5. CONSENT DOCKET

Chair Freeman presented the Consent Docket, saying if Item 5-A does not meet with the approval of all Board of Directors, it will be heard in regular order.

A. Finance Report - Authorization of Payments of May 2024 Claims

Director Brian Grider made a motion to approve the items under the consent docket. Director Terry Arps seconded the motion. The motion carried unanimously.

### 6. REGULAR AGENDA ITEMS THAT MAY REQUIRE 911 ACOG BOARD OF DIRECTORS ACTION

A. Revised Service Agreement Between ACOG and 911 ACOG for FY 2025

Mr. Sweeney said after the creation of 911 ACOG in 1988, a Service Agreement was established to allow ACOG to serve as the administrative agency for 911 ACOG. He said this service entails providing staffing, financial operations, office space, supplies, and other forms of administrative assistance to 911 ACOG. He said the original agreement has not been reviewed or updated in 36 years. He said based on the advice of ACOG legal counsel, it has been recommended that the document be revised to be more current and that it should be approved annually by both Boards in conjunction with the approval of the Annual Budget and Work Plan for each fiscal year.

Director Terry Arps asked if there was an increase in amount. Mr. Sweeney said the amount increases every year, which he will address in the FY 2025 911 ACOG Annual Budget and Work Plan. Director Mark Sharpton asked if ACOG is still receiving money from the Oklahoma Tax Commission (OTC). Mr. Sweeney said yes.

Director Matt Dukes made a motion to approve the staff recommended Revised Service Agreement between ACOG and 911 ACOG for FY 2025. Director David Bennett seconded the motion. The motion carried unanimously.

#### B. FY 2025 911 ACOG Storage Lease Agreement

Mr. Sweeney said 911 ACOG's lease agreement with the Oklahoma County Public Building Authority (OCPBA) for extra storage expires June 30, 2024, and 911 ACOG needs to enter into a new lease agreement. He said the new lease term will commence July 1, 2024, and end June 30, 2025, however, as provided by the lease agreement, we have the option to provide a 30 days' notice prior to completion of the Comtech (Solacom) equipment rollout to the ECCs (Emergency Communications Centers) and subsequent surplus sale of the equipment from the old system. He said the equipment for the implementation process is being stored in Commissioner Brian Maughan's old

office. He said the total office rental cost for a 12-month period will be \$23,255.76 (\$1,937.98 per mo. x 12 mo.). He said this increase in rent from FY 24 (\$14.69 per sq. ft. to \$15.18 per sq ft. for the approximate 1,532 sq. ft. of space) is due to an annual reassessment of price per square foot by the OCPBA.

Director Arps made a motion to negotiate and execute an agreement with the Oklahoma County Public Building Authority to provide leasehold services for the next 12 months, with the provision of a 30 days' notice termination clause for an amount not to exceed \$23,255.76. Director Barry Moore seconded the motion. The motion carried unanimously.

#### C. Consideration of FY 2025 911 ACOG Annual Budget and Work Plan

Mr. Sweeney highlighted the proposed FY 2025 911 ACOG Annual Budget and Work Plan. He said the FY 2025 911 ACOG Annual Budget and Work Plan was reviewed and recommended by the ACOG Budget Committee. He said the Committee met in two sessions (June 7 and June 20) to develop their recommendations. He said the FY 2025 911 ACOG Budget, totaling \$9,554,518, reflects an overall increase of \$1,308,639 in revenue compared to the FY 2024 Budget. He said the increase is primarily due to additional 911 fees for telephone service collected by the Oklahoma Tax Commission (OTC) because of the passage of HB 1590, which raised the monthly 911 telephone fee from 0.75 cents to \$1.25 for any device that dials 911. He said the increase in funding received from the OTC equates to \$1.02 after the deduction of the Oklahoma 911 Management Authority's percentage and the OTC's administrative services fee. He said on May 30, 2024, the 911 ACOG Board approved the future distribution of the additional 0.34 cents from the \$1.02 received by 911 ACOG from Wireless, VoIP, and Prepaid Wireless 911 Service Fees to be split between direct ECC Refunds, a 911 Regional Grant Program pool, and 911 ACOG, distributed monthly beginning July 1, 2024.

Director Rod Cleveland asked what the 911 Regional Grant Program is and what it provides. Mr. Sweeney said the 911 Regional Grant Program is a grant program that will be targeted toward improvement for the ECCs. Director Cleveland asked if the revenue source is a part of the grant program. Mr. Sweeney said they are the additional fees from the Oklahoma Tax Commission (OTC). He said at the May 30, 2024 BOD meeting, the Board voted to divide the additional amount among the Regional Grant Program, Return of Funds to ECCs, and for 911 ACOG. He said the 0.18 cents will stay in place. Director Cleveland asked where the reserve funds are in the budget report. Mr. Sweeney said the reserve funds are not included in the budget.

Director Sharpton asked how much cyber protection will cost. Mr. Sweeney said it is incorporated in our long term cost projections. He said staff is working on cyber security with Mission Critical Partners (MCP). He said MCP will be responsible for the ongoing cyber security monitoring and maintenance process.

Director Arps made a motion to approve the attached FY 2025 911 ACOG Annual Budget and Work Plan as recommended by the ACOG Budget Committee. Director Roger Godwin seconded the motion. The motion carried unanimously.

D. Tinker Air Force Base (AFB) Petition to Contract with 911 ACOG NG911 System for Primary ECC

Mr. Hawkinson introduced Chief Nathan Schooling and Dep. Chief Jeremy Thomas of Tinker AFB. He said Tinker AFB is making a federal petition to contract with 911 ACOG for NG911 Call Routing and Call Handling Equipment, Network, and Services for a Primary ECC. He said Tinker AFB previously had a contract with 911 ACOG but ended it in 2012 due to a Pentagon Mandate. He said on June 17, 2024, staff presented a proposal to Tinker AFB for NG911 Call Routing and Call Handling, Network, and Services for a total Year 1 cost of \$155,620.00. He said the proposal includes NGA ESInet & NGCS Call Routing, Two Comtech i3 Guardian Call Handling Workstations, IP Network, and Technical Support Services.

Director Vickie Douglas asked if the Pentagon Mandate has been lifted. Mr. Hawkinson said the mandate was lifted. He said in 2012, Tinker moved to a platform called Plant Equipment and has since migrated to a different system that is coming to end of life and seeks to contract with 911 ACOG.

Director Mark Sharpton asked if the ACOG equipment will be able to be accessed at Tinker. Mr. Hawkinson said yes. He said the technicians will have 24-hour access to the base to access any issues.

Director Douglas made a motion to authorize the Executive Director to enter into a contract with Tinker AFB for NG911 Call Routing and Call Handling, Network, and Services for a Year 1 contracted amount not to exceed \$155,620.00 for a primary ECC. Director Larry Heikkila seconded the motion. The motion carried unanimously.

E. Authorization to Approve NGA Services for the Addition of Tinker Air Force Base (AFB) as a Primary ECC

Mr. Hawkinson said 911 staff is recommending authorizing NGA services to include Tinker AFB in the NG911 Call Routing Solution as a primary ECC. He said Tinker AFB is in the central portion of the 911 ACOG service area and interacts with many of the 911 Emergency Call Centers (ECCs). He said adding Tinker AFB to the NG911 Call Routing Solution will allow member ECCs to transfer calls both to and from Tinker AFB with all the associated call data and allow Tinker AFB to utilize the policy routing functionality of NGCS available to the 911 ACOG member ECCs. He said this ability will provide a higher level of 911 service both to the residents and visitors to Tinker AFB and to the 911 ACOG member ECCs. He said this expense for services is included in the proposed FY 2025 911 ACOG Annual Budget and Work Plan for a total budgeted expense of \$70,400.

Director Matt Dukes made a motion to authorize the Executive Director to approve NGA proposed services for the addition of Tinker AFB as a primary ECC, total FY 2025 budgeted expense of \$70,400.00. Director Arps seconded the motion. The motion carried unanimously.

#### F. Cox Business Network Contract Renewal

Mr. Hawkinson said ACOG staff is recommending Renewal Year 4 of 5 to the Cox Metro-E Network Contract (set to expire July 31, 2024) for twelve months for an amount not to exceed \$348,933.00. He said the network is a two-layer, fiber-based any-to-any architecture with a redundant/diverse path that provides secondary connectivity from the 911 ACOG contracted data center to the Emergency Communication Centers (ECC) in the regional 911 system. He said this annual expense is included in the proposed FY 2025 911 ACOG Annual Budget and Work Plan.

Director Arps asked if Cox is used as a back-up system. Mr. Hawkinson said Cox is a secondary IP network and AT&T is the primary. He said both circuits are used together to deliver a dual circuit.

Director Steven Gentling made a motion to authorize the Executive Director to execute Renewal Year 4 of 5 to the Cox Metro-E Network Contract for an amount not to exceed \$348,933.00, for a twelve-month term from August 1, 2024, through July 31, 2025. Director Sharpton seconded the motion. The motion carried unanimously.

#### G. Norman ECC Expansion Request

Mr. Hawkinson introduced Russell Anderson, Communication Manager for the City of Norman and Major Brent Barbour of Norman Police Department. Mr. Hawkinson said the City of Norman is relocating their current ECC to their newly built Emergency Communications Operations Center (ECOC) and has requested 911 ACOG purchase (10) Comtech Guardian Call Handling Workstations in addition to the current (6). He said these new positions, along with the existing six (6), are to be installed and turned up at the new ECOC to facilitate their ECC move only and potential future consolidation with surrounding ECCs would require signed agreements between agencies. He said staff has negotiated the purchase of four (4) additional Comtech Guardian call Handling Workstations with connectivity components, total cost not to exceed \$117,790.32. The expense has been included in the 911 ACOG FY 2025 Budget.

Director Arps asked if the additional workstations will be consolidated with other ECCs. Mr. Hawkinson said that would be between the ECCs. Director Douglas asked if it was included in the budget. Mr. Hawkinson said the four additional workstations are included in the budget.

Director Sharpton made a motion to authorize the Executive Director to purchase (4) additional Comtech Guardian Workstations with connectivity components for the City of Norman, at a cost not to exceed \$117,790.32. Director Rod Cleveland seconded the motion. The motion carried unanimously.

#### H. EMSA Withdrawal from 911 ACOG

Mr. Hawkinson said on June 4, 2024, the Emergency Medical Services Authority (EMSA) notified 911 staff of their intent to transfer their 911 Services to a collocated 911 System with the City of Oklahoma City, and not to renew their current Agreement with 911 ACOG, expiring June 30, 2024. He said EMSA requested the opportunity to negotiate a month-to-month agreement of the current Viper/Power911 Equipment, Network, and

Services during the transition period. He said staff is proposing to amend the current sixmonth agreement between EMSA and 911 ACOG to two months for Viper/Power 911 Equipment, Network, and Services to be effective July 1, 2024, through August 31, 2024, providing EMSA time to transition from 911 ACOG to a collocated 911 System with City of Oklahoma City. He said staff has calculated the cost of the two-month extension to be \$13,877.00 and will include any early circuit disconnect fees from AT&T and Cox.

Director Ben Whitt asked what the total cost would be. Mr. Hawkinson said the total cost is \$14,355.63.

Director Sharpton asked where sixty-five percent of calls go. Mr. Hawkinson said those calls go to the Oklahoma City dispatch, then will be assigned to the proper department.

Director Douglas asked how the 2025 proposed budget will be affected. Mr. Hawkinson said the contract portion of the budget was modified to accommodate any changes.

#### I. NG911 Implementation Status Report

Mr. Hawkinson highlighted the proposed NG911 Implementation Status Report. He said staff continues to work with NGA to finalize a deployment schedule. He said deployments are planned to begin September 24, 2024, two weeks following the final ECC cut over to the Comtech Call Handling Solution. He said staff and NGA are currently participating in monthly project meetings via video conference and that the meetings will become more frequent as staff approaches the beginning of the NGA migration. He said Blanchard, El Reno, Noble, and Cleveland County have been successfully cutover. He said that brings the cutover total to 17 with 5 remaining, including Tinker AFB. The report can be viewed here: <a href="https://www.acogok.org/wp-content/uploads/2024/08/911-ACOG-Board-Meeting NG911-Final-062724.pdf">https://www.acogok.org/wp-content/uploads/2024/08/911-ACOG-Board-Meeting NG911-Final-062724.pdf</a>

Director Arps asked who the point of contact regarding changes for Town of Luther is. Mr. Hawkinson said Tanner Jones (ACOG GIS Manager) is the point of contact.

#### 7. GENERAL STATUS REPORT

#### 911 OPERATIONS:

**ECC Prep & Cutover:** Staff is making final preparations for Moore ECC Cutover, scheduled July 9, 2024.

#### 911 GIS:

**911 GIS Operations:** Daily Operations include cell tower routing updates, MSAG information updates, road additions/changes, and subdivision address range requests.

#### **OKLAHOMA 911 INSTITUTE:**

**APCO Communications Training Officer:** August 21 – 23, 2024. APCO Institute's 5<sup>th</sup> Edition of their premier training program Communications Training Officer (CTO) course focuses on the development and maintenance of an agency's one-on-one training program and includes the instruction necessary to foster levels of consistency for CTOs as they provide on-the-job training to new hires.

#### **ECC CALL VOLUME STATISTICS:**

Monthly ECC Call Volume Statistics are available for you on the front table, offered in two separate reports: 911 ACOG Call Volume Statistics [Viper] and 911 ACOG Call Volume Statistics [Guardian]

#### 8. NEW BUSINESS

No New Business was presented.

#### 9. ADJOURN

There being no further business to discuss, Chair Freeman adjourned the meeting at 2:00 p.m.

APPROVED THIS 29th DAY C	F AUGUST 2024.
CHAIR	SECRETARY/ TREASURER

# CONSENT DOCKET



#### **ATTACHMENT 5-A**



#### **SUBJECT:**

#### FINANCE REPORT - JUNE & JULY 2024 CLAIMS

#### **DATE:**

AUGUST 29, 2024

#### FROM:

#### DEBORAH COOK, CPA

Finance Director

#### **INFORMATION:**

In accordance with the revised 911 ACOG claims list process, June & July claims were paid biweekly during the applicable month. Copies of the June claims and July claims for payments are included for ratification. The June and July cash status reports are also included for information.

#### **ACTION REQUESTED:**

Motion to ratify payment of claims paid during the months of June & July 2024.

### In accordance with the revised claims process, this list of claims paid in June is offered for the Board of Directors to ratify.

Personnel	\$	437,685.51				
Advertising	·	6,145.01				
Audit		5,433.30				
Development		495.00				
Legal		4,800.00				
Mileage		2,220.81				
Postage		53.76				
Special Projects - Institute		(220.00)				
Supplies Talanhana & Internet		1,662.97				
Travel		6,869.16 1,200.60				
Total MSAG/Education/Training		1,200.00	\$	466,346.12		
		73.58	φ	400,340.12		
Vehicle Operations		73.36		70.50		
Items in 911 ACOG Budget				73.58		466 440 70
					\$	466,419.70
OKC Professional Services Agreement					•	26,300.99
Total ACOG Administrative Services					\$	492,720.69
911 Operating/Maintenance						
AT&T (Network, Database)	\$	33,302.00				
AT&T (Tribbey Circuit)		90.00				
AT&T (Service - Help Desk iPads)		90.14				
Cox Communications		26,213.44				
Dobson Telephone		160.00				
GeoComm, Inc. (GeoLynx Server Maintenance & Add-on)		2,671.83				
Hinton Telephone Company		246.20				
Logix Communications		199.32				
MIDCON Recovery Solutions, LLC (Maintenance)		4,410.00				
Mission Critical Partners, LLC		38,862.45				
NGA 911 LLC		20,015.95				
Oklahoma County Public Building Authority		1,937.98				
Pottawatomie Telephone Co (Tribbey Circuits)		110.60				
Solacom Technologies Inc (NG 911)		24,226.50				
TierPoint Oklahoma, LLC (Maintenance)		6,650.36				
Windstream		85.88				
Total 911 Operating/Maintenance		03.00	-			159,272.65
					<u> </u>	
Total June Claims					\$	651,993.34
ATTEST:						

## 911 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS DISBURSEMENT OF OKLAHOMA TAX COMMISSION SERVICE FEES JUNE 2024

Bethany	\$ 6,427.99
Cleveland County	6,860.55
Del City	6,688.49
Edmond	30,971.20
El Reno	8,674.86
Guthrie	11,077.33
McClain County*	12,421.49
Midwest City	16,587.35
Moore	17,793.82
Mustang	6,207.27
Newcastle	3,970.83
Nichols Hills	1,857.45
Noble	2,703.93
Norman	33,458.54
Oklahoma County	15,088.55
The Village	3,420.54
Tuttle	2,820.15
Warr Acres	3,862.11
Yukon	9,824.81
Total Disbursements	\$ 200,717.26

<sup>\*</sup>McClain County is refunded 100% of the OTC service fees until the conversion to Blanchard has been implemented.

#### 911 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS CASH STATUS REPORT FOR THE MONTH ENDED JUNE 30, 2024

	OPERATING ACCOUNT	INVESTMENT SWEEP	SAVINGS ACCOUNT	TOTAL
Beginning Balance				
June 1, 2024				
Cash on Deposit	\$ 5,813,029.66	\$ 15,452,554.25	\$ 3,566,553.53	\$ 24,832,137.44
Cash Receipts				
Fee Income - Wireline	-	-	-	-
Fee Income - OTC	723,776.79	-	-	723,776.79
Contracts	-	-	-	-
Transfers of Funds	282,199,734.29	282,500,527.52	-	564,700,261.81
Interest/Dividend Earned	56,033.39	-	135.81	56,169.20
Miscellaneous				
Total Cash Receipts	\$ 282,979,544.47	\$ 282,500,527.52	\$ 135.81	\$ 565,480,207.80
Cash Disbursements				
Claims/Operating Expense	651,993.34	-	-	651,993.34
911 Fund Disbursement	-	-	-	-
OTC Service Fees Disb	200,717.26	-	-	200,717.26
Transfers of Funds	282,500,527.52	282,199,734.29	-	564,700,261.81
Miscellaneous				\$ -
Total Cash Disbursements	\$ 283,353,238.12	\$ 282,199,734.29	\$ -	\$ 565,552,972.41
Ending Balance				
June 30, 2024				
Cash on Deposit	\$ 5,439,336.01	\$ 15,753,347.48	\$ 3,566,689.34	\$ 24,759,372.83

## In accordance with the revised claims process, this list of claims paid in July is offered for the Board of Directors to ratify.

AT&T (Network, Database)	\$	16,440.17	
AT&T (Tribbey Circuit)		90.00	
AT&T (Service - Help Desk iPads)		1,239.45	
Cox Communications		27,081.61	
Dobson Telephone		160.00	
GeoComm, Inc. (GeoLynx Server Maintenance & Add-on)		2,671.83	
Hinton Telephone Company		246.20	
Intrado (Maintenance)		13,224.86	
Logix Communications		199.32	
NGA 911 LLC		20,015.95	
Oklahoma Communication Systems		374.65	
Oklahoma County Public Building Authority		1,937.98	
Pioneer Telephone (911 Trunks )		201.34	
Pioneer Long Distance (Meet Point El Reno to Newcastle)		259.00	
Pottawatomie Telephone Co (Tribbey Circuits)		110.60	
Solacom Technologies Inc (NG 911)		252,587.17	
TierPoint Oklahoma, LLC (Maintenance)		6,650.36	
WEX Fleet Services		684.05	
Windstream		85.88	
Total 911 Operating/Maintenance	-		344,260.42
Total July Claims			\$ 344,260.42

SECRETARY/TREASURER

CHAIR

## 911 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS DISBURSEMENT OF OKLAHOMA TAX COMMISSION SERVICE FEES JULY 2024

Bethany	\$ 6,387.53
Cleveland County	6,839.86
Del City	6,573.48
Edmond	31,274.50
El Reno	9,173.82
Guthrie	11,386.18
McClain County*	13,078.28
Midwest City	16,418.99
Moore	17,817.39
Mustang	6,619.58
Newcastle	4,287.10
Nichols Hills	1,845.96
Noble	4,578.93
Norman	35,273.84
Oklahoma County	15,170.16
The Village	3,362.47
Tuttle	2,957.18
Warr Acres	3,878.07
Yukon	 10,533.74
Total Disbursements	\$ 207,457.06

<sup>\*</sup>McClain County is refunded 100% of the OTC service fees until the conversion to Blanchard has been implemented.

#### 911 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS CASH STATUS REPORT FOR THE MONTH ENDED JULY 31, 2024

	OPERATING ACCOUNT	INVESTMENT SWEEP	SAVINGS ACCOUNT	TOTAL
Beginning Balance				
July 1, 2024				
Cash on Deposit	\$ 5,439,336.01	\$ 15,753,347.48	\$ 3,566,689.34	\$ 24,759,372.83
Cash Receipts				
Fee Income - Wireline	_	_	_	_
Fee Income - OTC	747,414.43	_	_	747,414.43
Contracts	-	_	_	-
Transfers of Funds	337,449,032.08	337,200,276.46	_	674,649,308.54
Interest/Dividend Earned	58,366.11	-	63.56	58,429.67
Miscellaneous	492,720.69	-	-	492,720.69
Total Cash Receipts	\$ 338,747,533.31	\$ 337,200,276.46	\$ 63.56	\$675,947,873.33
Cash Disbursements				
Claims/Operating Expense	344,260.42	_	_	344,260.42
911 Fund Disbursement	344,200.42		_	344,200.42
OTC Service Fees Disb	207,457.06	_	_	207,457.06
Transfers of Funds	337,200,276.46	337,449,032.08	_	674,649,308.54
Miscellaneous	492,720.69	-	_	\$ 492,720.69
Total Cash Disbursements	\$ 338,244,714.63	\$ 337,449,032.08	\$ -	\$ 675,693,746.71
Total Cash Disbursements	Ψ 000,244,7 14.00	Ψ 337 ,443,032.00	Ψ	Ψ 07 0,030,7 40.7 1
Ending Balance				
July 31, 2024				
Cash on Deposit	\$ 5,942,154.69	\$ 15,504,591.86	\$ 3,566,752.90	\$ 25,013,499.45

#### **ATTACHMENT 5-B**



#### **SUBJECT:**

RENEWAL AGREEMENT WITH ARLEDGE & ASSOCIATES, P.C., CERTIFIED PUBLIC ACCOUNTANTS, FOR PROFESSIONAL AUDITING SERVICES

#### DATE:

AUGUST 29, 2024

#### FROM:

#### DEBORAH COOK, CPA

Finance Director

#### **INFORMATION:**

In August 2023, the Board gave its approval for the Executive Director to negotiate and execute an agreement with Arledge & Associates, P.C. to provide professional auditing services for the fiscal year ending June 30, 2023 with an option to renew that agreement for each of the four (4) subsequent fiscal years, subject to concurrence of the 911 ACOG Board of Directors, and annual availability of an adequate appropriation.

The total annual cost of FY 24 will be \$39,300. Staff recommends that the option to renew that agreement for the fiscal year ending June 30, 2024 be exercised.

#### **ACTION REQUESTED:**

Motion to authorize the Executive Director to exercise the option to renew the agreement with Arledge & Associates, P.C. to provide 911 ACOG with professional auditing services for the fiscal year ending June 30, 2024, pending annual availability of an adequate appropriation.

# REGULAR AGENDA ITEMS THAT MAY REQUIRE 911 ACOG BOD ACTION

#### **ATTACHMENT 6-A**



#### **SUBJECT:**

#### VISTACOM EVENTIDE HOST RECORDER UPGRADE

#### DATE:

AUGUST 29, 2024

#### FROM:

#### **BRENT L. HAWKINSON**

911 & Public Safety Director

#### **INFORMATION:**

The VistaCom Eventide Host Recorders installed at TierPoint and MidCon Datacenters, turned up in January of 2014, are at end-of-life requiring hardware & software upgrade. The Single Host Dual Node solution provides trunk and line side 911 call recording for the 22 ECCs on the 911 ACOG Regional System.

The VistaCom Eventide Host Recorder Upgrade cost of \$108,702.00 was included in the 911 ACOG FY2025 Budget.

#### **ACTION REQUESTED:**

Motion to authorize the Executive Director to sign the VistaCom Eventide Quote for purchase in an amount not to exceed \$108,702.00.

#### **ATTACHMENT 6-B**



#### **SUBJECT:**

#### TINKER AIR FORCE BASE (AFB) UPDATE

#### **DATE:**

AUGUST 29, 2024

#### FROM:

#### **BRENT L. HAWKINSON**

911 & Public Safety Director

#### **INFORMATION:**

The primary objective for the Tinker Air Force Base (AFB) ECC is and has been to become part of the 911 ACOG NG911 Call Routing & Call Handling System, as their current 911 System goes dark October 1, 2024. Since the last Board Meeting, it was decided due to time constraints, to take a two-phase approach to Tinker AFB.

**Phase I -** The objective is cutting Tinker AFB ECC to the Comtech Guardian Call Handling solution in Legacy Telephony Mode. Staff have been diligent in obtaining legacy services delivered to Node 1 of the Guardian Host at TierPoint Data Center, as well as the Metro-E IP Circuit required to deliver the 911 traffic from the Guardian Host to Tinker AFB ECC Guardian Workstations.

The Cox Metro-E IP Circuit has been delivered to Tinker AFB ECC and staff extended the circuit to the ECC in preparation for router & switch connectivity and testing before workstation setup. The (2) Guardian Workstations, configured and staged at 911 ACOG, are ready for deployment.

Tinker AFB ECC Dispatchers and Supervisors have completed Guardian Training and cutover is scheduled for September 10, 2024, preventing the loss of 911 Services for Tinker AFB due to their current failing 911 system.

**Phase II -** The objective is to migrate Tinker AFB, along with the 21 other ECCs on the Comtech Guardian, from Legacy Telephony services to NGA Call Routing (ESInet & NGCS) Cloud based Services Solution. This migration to NG911 for Tinker AFB is estimated to be done in January 2025.

#### **ACTION REQUESTED:**

For information only.



#### **ATTACHMENT 6-C**

#### **SUBJECT:**

#### NG911 IMPLEMENTATION STATUS REPORT

#### DATE:

AUGUST 29, 2024

#### FROM:

#### **BRENT L. HAWKINSON**

911 & Public Safety Director

#### **INFORMATION:**

NGA Call Routing Solution and Comtech Call Handling Solution reports are provided as status updates to the progress 911 Staff and our vendors are making with implementing the Next Generation 911 (NG911) Program.

911 ACOG continues to work with NGA to finalize a deployment plan and schedule.

Moore ECC was successfully cutover to the Comtech Call Handling Solution on July 9, 2024. Non-service affecting issues were logged during and after the cutover process and the involved vendors are working on resolution.

Oklahoma University ECC was successfully cutover to the Comtech Call Handling Solution on July 16, 2024. Non-service affecting issues were logged during and after the cutover process and have been resolved.

Tuttle ECC was successfully cutover to the Comtech Call Handling Solution on July 23, 2024. Non-service affecting issues were logged during and after the cutover process and have been resolved.

Newcastle ECC was successfully cutover to the Comtech Call Handling Solution on July 30, 2024. Non-service affecting issues were logged during and after the cutover process and the involved vendors are working on resolution.

Tinker AFB ECC is scheduled for cutover on September 10, 2024. Pre-implementation provisioning is in progress. A Solicitation which includes Quote, and Statement of Work (SOW) has been finalized and delivered to Tinker AFB for final consideration for contracting with 911 ACOG.

911 ACOG is working with Tinker AFB and NGA to incorporate Tinker AFB into the NGA Call Routing Solution. Delays in readiness tasks by Tinker AFB have resulted in the delay of all ECC's migrating to the NGA Call Routing Solution with expectations to begin in late September, 2024.

#### **ACTION REQUESTED:**

For information only.